

## ***Frequently Asked Questions:***

### ***About Money:***

1. How does my money get to the child?  
All funds go to the Action Canada office in Calgary, and the money is forwarded at the end of the month to the Ramona Reach Uganda board, who then take care of the child's account.
2. What is the administration charge?  
Action Canada charges 10% of the monthly amount for administration, and the balance goes to the child.
3. How may I make donations?  
Monthly automatic deduction from your bank account is the most reliable way to donate. Cheque or credit card donations are also accepted. Any cheques sent to the Calgary office should be made out to the full name of "Action International Ministries", for acceptance by the bank.
4. May I send gifts?  
Postage costs make parcels impractical. Money gifts for birthday or Christmas may be sent through Action Canada. These should be sent the month before the event, as they are forwarded at month's end. The Ramona's Reach Uganda board is in a good position to buy something suitable for the child. If you have something specific in mind, you may communicate that when sending the gift.
5. What is the monthly payment used for?  
It helps with school costs & supplies, clothes, food programs and basic medical needs for children whose parents cannot afford these things, or who are orphans.
6. Are my donations tax deductible?  
Yes, a tax receipt will be sent for the full year's amount, early in the following year.
7. How long does the sponsorship continue?  
Sponsorship will ideally continue until the child has finished high school or is working. If for some reason you have to discontinue your sponsorship, we will do our best to find someone to continue supporting that child.

### ***About Letters:***

8. Why are addresses omitted from sponsor and child letters?  
This is done to protect both the sponsor and the child from the kind of contact that would be counterproductive to the program. Privacy needs make this necessary.
9. What kind of things should not be included in letters?  
In addition to your address, things that would not be understood in the child's culture, or would emphasize our culture's comparative wealth.
10. What then should I write about?  
Write about your family, activities that you or your children enjoy, pets, Bible verses important to you, and spiritual encouragement. If needed the letters will be translated.
11. Will I receive replies?  
Depending on the age of the child, you should receive 3 or 4 letters in a year. If the child is unable to write, someone will write on his/her behalf.
12. Where do I send my letters?  
All letters go through Ramona's Reach. Box 656 Arborg MB, R0C 0A0.